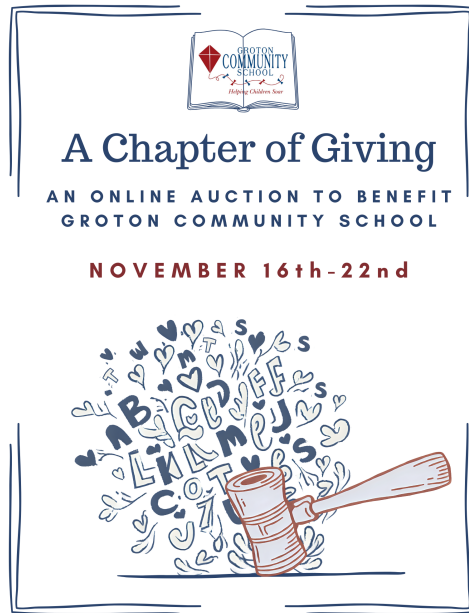




Auction 2025 FAQ

What is the best bidding strategy?

Please keep in mind that this is a fundraiser and our goal is to raise funds to support our school. We strongly recommend that you bid early and often throughout the week to keep all bidders engaged throughout the week and to increase bid amounts.

Will other auction participants see my bidding activity?

Bidding is anonymous. Other participants will be able to view the bidding history on an item but the names of participants are kept hidden. The Board of Directors auction coordinator will be able to access contact information for the purpose of contacting winners.

How do I place a bid on an item?

Find the item you are interested in, and click on it to view more details.

There are 3 ways to bid:

1. **Quick Bid:** This will bid the minimum amount based on the item's increment
2. **Custom Bid:** You can adjust the bid with [+] and [-] buttons, or tap on price to enter a new amount before clicking Bid.
3. **Max Bid:** Allows you to set your maximum on an item, and then have the system bid for you, until your maximum is reached. If you're the top bidder, the system will wait until you are outbid before placing a new bid.

How will I know if I've been outbid?

There are a variety of ways you will be notified:

- **Email:** An email will be sent notifying you if you are outbid. You will also receive an email when the auction has ended and if you have won an item.
- **Push Notification:** If using the Bid Beacon app on a mobile device, a push notification will be sent.
- **Text Message:** If an accurate cell phone number has been provided, you will be sent a text.

Can I retract a bid?

No, intentional bids cannot be retracted. Questions regarding bidding may be directed to auction@grotoncommunityschool.org

When does the auction end?

The auction ends on Saturday November 22nd at 8pm EST.

What happens when the auction ends?

All auction participants will receive an email when the auction ends. Emails to participants who have won will see their winnings and totals summed up. The Board of Directors will contact winners and arrange payment and pick up plans for their item(s).

How do I pay if I win an item?

Winners have the option to pay for their item(s) electronically through the Bid Beacon platform. Purchases made via Paypal, Venmo, or Credit/Debit Card will be charged a 4% convenience fee. Alternatively, winners may pay via cash or check at the time of pick-up.

Do I get a receipt or proof of purchase?

Yes, upon payment, the Board of Directors will provide each winner with a receipt outlining the item, stated value, and purchase price.

How and when can I pick up an auction item?

Most prizes can be picked up at Groton Community School on or after Monday November 24th during normal business hours. Please note the school is closed Wednesday, November 26th through Friday, November 28th. For freshly-made items, winners will receive a certificate with contact information of the item donor.

I am not local. How can I arrange pick-up of an auction item?

When the BOD contacts you, you may designate someone local to pick up the item on your behalf. Unfortunately, we are not able to offer shipping or delivery.

Are donations or bids tax-deductible?

Winners may claim a charitable donation to Groton Community School for the amount paid over the stated value of the auction item. You will be provided with a proof of purchase letter for documentation purposes.

Can I make a donation without bidding?

Yes! The Bid Beacon platform will offer an option to donate to our Auction 2025. We appreciate all contributions to our fundraising efforts!

Who can I contact with any questions about the auction process?

All questions regarding the auction may be sent to auction@grotoncommunityschool.org.

10/16/2025